

COMMONWEALTH OF KENTUCKY
CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR MEDICAID SERVICES

IN RE: HOME HEALTH TECHNICAL ADVISORY COUNCIL
SPECIAL-CALLED MEETING

July 14, 2020
11:00 A.M.
(All participants present via Zoom)

APPEARANCES

Billie Dyer
CHAIR

Annlyn Purdon
Susan Stewart
TAC MEMBERS

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(Continued)

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Lee Guice
Sharley Hughes
Pam Smith
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(Court Reporter's Note: At the request of DMS,
participants will not be listed under Appearances
unless they speak during the meeting.)

AGENDA

1. Update on supplies limits
 2. Telehealth/Remote Monitoring - NP & PA orders for home health - Is there any update on making these permanent and how can the Association assist in that process?
 3. EVV Update
- Adjournment

1 MS. DYER: We really have a
2 fairly short agenda. So, I know Evan has been
3 serving on a committee that you probably can really
4 help speak up on some of these things that we have
5 on here.

6 Missy Stober can't be with us.
7 I was off last week and I guess I lost my mind to go
8 check about the meeting and didn't send it out. So,
9 thank you, Evan, for doing that yesterday. I
10 appreciate that.

11 So, again, we have on here -
12 and I think this is one of the driving forces for
13 asking for the called meeting today, too - is I'm
14 not sure that we still have the issue on supply
15 limits, supply limits resolved.

16 MS. STEWART: And that's on me
17 this time because I'm supposed to send some examples
18 out and I'm kind of a hostage at home. So, I'm
19 struggling to get what I need remotely. So, just
20 leave it there and I will continue to work on it.

21 MS. DYER: We'll pick it back
22 up in August, then.

23 MS. STEWART: That's fine.

24 MS. DYER: Number 2: Telehealth
25 remote monitoring - nurse practitioner and PA orders

1 for home health. Is there any update on making
2 these permanent and dhow can the Association assist
3 in that process? Evan.

4 MR. REINHARDT: I think just
5 straightforward, we're just keeping this on the
6 radar just like the supplies' issue. We would
7 really like to consider or have the Administration
8 consider and obviously suggested that they're really
9 in favor of looking at this. We just want to keep
10 it on the radar and make sure that if there's any
11 steps that we need to help take along the way, we're
12 happy to help.

13 If we want to draft something
14 and put it together, we'd be happy to submit it, but
15 that's really the gist of it. We wanted to keep
16 this one moving forward. So, we're happy to do
17 whatever we can to make that happen.

18 MS. STEWART: And from an end
19 user perspective, that's really key because referral
20 sources don't understand that that they can give a
21 Medicare referral but they can't give a Medicaid
22 referral. So, we're getting some push back there.

23 MS. DYER: Do you want to
24 explain that just a little bit, Susan?

25 MS. STEWART: And I could be

1 off base. CMS allows the nurse practitioner and the
2 PA to do that now and, to my knowledge, Medicaid has
3 not put that out that that's acceptable.

4 MS. DYER: Except during this
5 national emergency.

6 MS. STEWART: Right, but not
7 permanently.

8 MS. GUICE: Right now, it is
9 acceptable. This is Lee Guice. Right now, it is
10 acceptable, and I believe that in the last TAC, we
11 talked about that we will be changing our
12 regulations to make that a permanent change as well.

13 We are nowhere near in a
14 position at this point in time in Medicaid to make
15 that change to the regulation and get it filed, as
16 you already have it. You already have that
17 permission. You can do it. You can use it.

18 We've done everything we can
19 do to publicize that, we think. So, if there's
20 something else that we need to do, just let us know
21 and we'll see what we can do about making that more
22 widely known.

23 MR. REINHARDT: Would it be
24 helpful to speed the process along if we send you a
25 draft of a rule change?

1 MS. GUICE: No, sir. I mean,
2 that's not the holdup is drafting a rule change.
3 The entire Cabinet has to be involved every time we
4 make a regulation change and we're not in a position
5 to put any other resources behind that at this
6 moment; but you have my word, we are going to make
7 that change.

8 MR. REINHARDT: I think we've
9 heard that. We just want to make it, you know,
10 whatever we can do to help it along, we're happy to
11 do.

12 MS. GUICE: In the COVID
13 pandemic, wear your mask, things like that. As much
14 as you can do to help that, that will be the best
15 thing.

16 MR. REINHARDT: Understood.

17 MS. GUICE: It's not about
18 anything else but that. We are all completely on
19 board with making that change and we're ready to go.
20 We'll be ready to go with it as soon as we can.
21 Okay?

22 MS. DYER: We do understand
23 that, Lee. I think just to elaborate a little bit
24 on some of the people that I know that have chosen
25 not to go with what's allowed during the pandemic is

1 because - and Susan or Evan or Annlyn, whoever can
2 speak up about this - but we absolutely hear what
3 you're saying and we totally understand that.

4 We have helped write language
5 or suggestions before to help along. I think that
6 is what Evan is offering which we've done before.
7 And we all understand resources and how we're
8 stretched.

9 So, please hear us say that
10 because we all understand that. COVID has taken
11 over our lives in one way or the other, but what
12 could happen is you let the non-physician
13 practitioner do the order, sign everything for you
14 and, then, if you have a gap somehow in that
15 allowance at the state level, that there's not - I
16 mean, I guess this is not even a thought on
17 anybody's mind, but we won't have an emergency
18 whatever declaration past - that we will have an
19 emergency declaration past three more months or
20 whatever, that that probably will occur.

21 But I think part of the gap is
22 that people think if that goes away and there's not
23 a regulation, you've started something that you
24 can't keep up.

25 So, that's why that keeps

1 being on here. So, we do totally get it that
2 everybody is stretched to the max for time, but
3 that's why that keeps being on. It's not anything
4 but that.

5 And some agencies have chosen
6 not to allow that because they don't want to deal
7 with any fallout if there was a year gap in going
8 away from the emergency declaration, for instance -
9 this is just an example - and when it actually
10 becomes state regulation because of the confusion of
11 that.

12 MR. REINHARDT: That's sort of
13 what Susan was referencing, right, that some
14 referral sources won't let that happen even on
15 Medicaid referrals. Is that right, Susan?

16 MS. STEWART: Well, we're an
17 agency that has taken the approach of if they push
18 it, we'll go okay; but if it's a Medicaid, we're
19 still kind of toying with we need a doctor unless
20 they push us and go it's an emergency reg just for
21 fear that on a 60-day episode, that if the emergency
22 regs ended tomorrow and I have forty-five more days
23 under a nurse practitioner, the fear that I wouldn't
24 have an accurate plan of care is scary.

25 MS. DYER: I don't even think

1 it's an emergency reg, is it, to clarify. I think
2 it was just direction that was put out but I don't
3 think there's really an official emergency reg. Is
4 that correct, Lee?

5 MS. GUICE: Right. There's no
6 emergency reg. It is part of the waivers, the CMS
7 waivers and emergency waivers and blanket emergency
8 waivers and changes that they have made, that CMS
9 has made those changes.

10 And I thought that they had
11 already put out for public comment a rule change
12 which means that they're changing their regulation,
13 okay? But with us, those kind of changes take time
14 for CMS as well.

15 So, they may be in the public
16 comment period. I'm not sure because that's one
17 other thing that I'm sorry to say I haven't kept up
18 with. Can you guys hear me okay?

19 MS. DYER: Yes.

20 MR. REINHARDT: They actually
21 made that change in statute, Lee. So, you're right.
22 The process had started on the rule-making side.
23 You had the emergency waiver and, then, the rule had
24 started and, then, Congress changed the statute.
25 So, it's been made effective via a federal statutory

1 change at this point. So, it is a permanent
2 statutory change that rolls down into the CMS regs.

3 MS. GUICE: Right. So, all of
4 that is happening at the federal level. We will
5 follow suit. And, Evan, I didn't mean to say I
6 don't want your language. If you want to send it,
7 send it. That's not the problem.

8 MR. REINHARDT: No. That's
9 fine. We don't want to do any unnecessary work
10 either. So, if it's helpful, we're happy to do it,
11 but if it's not----

12 MS. GUICE: Okay,

13 MS. DYER: You cut out, Lee.
14 You said something but you just cut out.

15 MS. GUICE: Sorry. Don't worry
16 about - I mean, I wouldn't worry about like not
17 having an appropriate plan of care, and the
18 emergency - the HHS Secretary has already said
19 they're going to extend the emergency declaration
20 another ninety days after July 25th. So, that's
21 where we are with that.

22 MS. DYER: So, really, it's up
23 to each agency to either accept or not accept during
24 that time period. So, if you're reluctant to accept
25 it - this is what I get from it - so, somebody speak

1 up if they understand something differently. If
2 you're reluctant to accept that based on the chance
3 of just what Susan said, that you have a gap in
4 orders or you could have a gap in orders, then,
5 that's an agency decision whether to accept that or
6 not. Does anybody have a comment on that? Evan?

7 MR. REINHARDT: No. It's an
8 agency choice at this point, but the regulation
9 allows it to happen and based on what Lee has said
10 here today and in the past, we will have that in the
11 future.

12 So, we're obviously hopeful
13 that we'll have an overlap between the two but it
14 sounds like people can rely on this and just make a
15 decision internally.

16 MS. DYER: So, Lee, you offered
17 to send out communication about that again just so
18 people are clear on it through the 90-day extension.
19 Personally, I think that would be very helpful. I
20 think it's just like you're saying, where you
21 haven't really had time to keep up with the CMS
22 statute, we're all in the same boat. So, we totally
23 get that, but having something come out from the
24 Cabinet probably would be helpful to reiterate that
25 and solidify that in people's minds. Susan, would

1 that be helpful, Annlyn, Evan?

2 MR. REINHARDT: Yes, I think
3 so. Anytime we can reinforce it. There has been
4 just a lot of questions about it. Even just
5 something as simple as we just want to reiterate and
6 refer back to the FAQ sheet that was put together.
7 It just makes it all that more helpful when it's
8 official when it comes from the Cabinet.

9 And I know, again, Susan's
10 experience and other people are still asking
11 questions about this, so, that should be helpful if
12 it can happen.

13 MS. GUICE: Okay. So, to who?
14 Just to all home health providers?

15 MR. REINHARDT: Yes, that would
16 be fine, just home health agencies just to clarify
17 that NP & PA, that would be great.

18 MS. GUICE: Any chance I could
19 send it to you, Evan, as an email and you could put
20 it on the ListServ or whatever you have, your email
21 listing?

22 MR. REINHARDT: Absolutely.

23 MS. GUICE: Do you have a blast
24 that covers everybody?

25 MR. REINHARDT: Yes. As soon

1 as you get it to me, I will send it out.

2 MS. GUICE: Okay. Great.

3 MS. DYER: We appreciate that,
4 Lee. Thank you.

5 So, do we want to break down
6 the different items in Number 2, telehealth? I
7 think we realize we have a 90-day extension on using
8 telehealth in home health. Evan, you've been on a
9 committee. Maybe you've been talking about that
10 some or a bunch of you on this call probably have
11 been.

12 MR. REINHARDT: On EVV, we've
13 been talking about that portion, but telehealth,
14 most the discussions have happened either here in
15 the TAC or previous conversations with DMS.

16 MS. DYER: So, I guess the
17 question in everybody's mind is like, Lee, you're
18 offering and saying that you're relatively certain
19 that there's going to be a regulation come about
20 when people can recommend it for the non-physician
21 practitioners to do orders for home health, that
22 that will be in Kentucky law.

23 Does anybody have any update
24 or can share any telehealth communication ongoing
25 and forward past the 90-day extension, if there's

1 plans in Kentucky to try to extend that?

2 MS. GUICE: What I can tell you
3 about that is, right now at least, is that we have
4 moved into at least a place where there is some -
5 we're at the very beginning stages of planning and
6 talking about the kinds of things that we've learned
7 during the beginning and the progression of the
8 pandemic, things that we've learned, say, about
9 telehealth because that's a great topic to show - I
10 mean, we opened it wide open and it's been used in a
11 lot of ways that perhaps people hadn't thought about
12 even using it.

13 So, the planning is now to
14 take a look at those pieces, some of those pieces,
15 telehealth in particular, see what we can collect
16 data-wise, see what was really successful - I'm
17 losing my words here - but was really successful
18 during the pandemic and what we may want to try to
19 keep and any tweaks that we need to make to current
20 regulations or State Plans.

21 So, it's a process and we've
22 made a lot of changes in response to COVID and
23 continue to do so policy-wise, system-wise and all
24 kinds of ways.

25 So, like I said, we are in the

1 very beginning stages of that, particularly because
2 it took the HHS Secretary until the first part of
3 July to tell us that he was going to actually extend
4 the state of emergency.

5 So, it will take a while for
6 us to be able to put on the brakes but at least now
7 we have the comfort of knowing that we will probably
8 have another ninety days from July 25th and that we
9 can plan on that.

10 So, I don't know what those
11 specific items are, Billie, but I do know that
12 telehealth is a topic that we will take a lot of
13 care and take a much broader view of. I mean, our
14 regulation was pretty wide open anyway, but actual
15 usage has quadrupled, if not more.

16 MS. STEWART: Lee, I have a
17 question. When you say telehealth, is that remote
18 patient monitoring or is that just a telehealth
19 visit?

20 MS. GUICE: I think that remote
21 patient monitoring, it will probably come into the
22 conversation under the telehealth topic.

23 MS. STEWART: Okay. Thank you.

24 MS. DYER: Because the law, the
25 way I understand the regulation that's there now,

1 telehealth really, it's not in regulation for a home
2 health agency to be able to do telehealth. And I
3 see Pam is on the call. We know you've allowed it
4 in Waiver and we know that you guys have allowed it
5 on the DMS side period, of traditional home health,
6 EPSDT Special Services, those kinds of things.

7 So, I'm glad it has opened all
8 of our minds, too, actual telehealth visits like
9 Susan is talking about - and, Evan, you may want to
10 talk about this more because you hear from way more
11 people - this is just my opinion from what I hear
12 from a few people - that it has opened our minds
13 more that it is a viable means of care delivery in
14 at least certain circumstances so that people get
15 some care delivery when otherwise they would not.

16 I mean, we're looking to
17 expand. We chose not to use platforms that could
18 not guarantee HIPAA here because we're real strict
19 on that. Other people have used them and they've
20 had good success with it.

21 Do you have anything to add
22 about that, being an advocate for more use of
23 telehealth visits like Susan is talking about, in
24 addition to the remote patient monitoring but
25 actually visits that are appropriate? Not everybody

1 is appropriate for it.

2 MR. REINHARDT: Right. No. I
3 think you nailed it. The current circumstances are
4 really emphasizing the need for it, but, then, as we
5 look to the future, it can be such a supplemental
6 opportunity to touch base and tell the story.

7 And as you guys are looking at
8 the remote monitoring being a part of telehealth
9 overall, what we've seen on the data side as well as
10 the anecdotal side, it tremendously helps out,
11 telehealth and remote monitoring, but you also see
12 that a lot of times the patients are just lonely. I
13 mean, loneliness is a big factor. And, so,
14 interacting with a nurse, they very much look
15 forward to that.

16 So, I think this is an
17 opportunity and particularly in our space where our
18 model is very much face to face and going out and
19 interacting but, then, we can continue to deliver
20 those services and supplement with telehealth and
21 remote monitoring. And incentivizing agencies to be
22 able to do that allows us to play that much more of
23 a role in the health care landscape.

24 So, we really just want to
25 advocate for the opportunity to be able to do that

1 because we think it can not only help individual
2 outcomes but, in the bigger picture, given the
3 nursing shortages and all the things we're dealing
4 with, those resources will allow us to that much
5 more with our current staffing levels.

6 So, I think we just make a big
7 pitch for being able to continue to do that and,
8 then, being able to get some reimbursement for
9 remote monitoring. I know we've got budget issues
10 and all kinds of economic considerations to make,
11 but in our space, we just want to press as hard as
12 we can for those because we think it will really
13 help people.

14 MS. DYER: And for all services
15 - traditional, skilled. Patient teaching probably
16 is one of the things that comes most to my mind in
17 the use of telehealth for traditional skilled. EPSDT
18 Special Services, people are finding that at least a
19 third to a half of their census, the three that I've
20 talked to most that are doing that, they're finding
21 that that's been effective for delivery and actually
22 can find the people better.

23 So, I think those kinds of
24 things. And in Waiver, Pam, I mean, you all have
25 allowed really quickly telephonic. Kristen does

1 feel like that some of those people could manage a
2 telehealth face to face when you cannot go in homes.
3 So, she could speak better to that than me.

4 Anyway, we know not everybody
5 - it doesn't benefit everybody but we have found and
6 I'm sure everybody else has found that sometimes
7 what you get on a phone call is not the real truth
8 when you at least do a welfare check, and we've done
9 a lot of welfare checks on Home- and Community-Based
10 Waiver folks. Anything to add to that?

11 MR. REINHARDT: No. I think you
12 covered it nicely there.

13 MS. DYER: Okay. So, Susan,
14 does that answer what you brought up? That's a yes.
15 She's not going to unmute herself to say yes. She's
16 shaking her head.

17 MS. STEWART: I hear you.

18 MS. DYER: Annlyn, anything
19 from you on that?

20 MS. PURDON: I don't have a lot
21 to add. We are not doing very much telehealth -
22 well, we are not doing telehealth monitoring because
23 we don't have the equipment.

24 The only thing we're doing is
25 waiver case management, we're doing by phone and

1 aide supervisory visits. And, then, mostly,
2 patients don't have the equipment.

3 Our biggest thing on
4 telehealth is our nurses are going out and using
5 their laptop for the patient to have their visit
6 with the doctor. And, then, the nurse says that the
7 problem with that is she becomes the doctor's nurse
8 also and it's just like, okay, now, you organize
9 this and you organize that. They don't have an I-
10 phone and they don't have a computer.

11 So, I figure that's what the
12 stimulus money was for. So, we just do it and move
13 on, but one day if there is reimbursement, I would
14 love to look into the actual monitoring equipment.

15 MS. STEWART: And, Annlyn,
16 you're spot on, We've done some of that. I'm in a
17 system and we've done a lot of that where we send a
18 clinician in to the home for a doctor that is
19 concerned about a patient just so that he can use
20 the ARH tablet or something so that there can be a
21 communication with their physician. Now, we've done
22 a lot of just helping patients through this.

23 MS. DYER: In all kinds of ways
24 that we never thought about doing, I think.

25 MS. PURDON: Whatever you have

1 to do to get them taken care of.

2 MS. DYER: Okay. Well, last
3 but certainly not least, and, Evan, I'm going to tag
4 you for this. I know there is a webinar tomorrow
5 about EVV that the Cabinet, you guys are putting on,
6 somebody is putting on. So, do you want to lead our
7 discussion on EVV, please?

8 MR. REINHARDT: Yes, sure. We
9 put a good advocacy group together. Thanks to Pam
10 and the Cabinet for doing that and we really have an
11 opportunity to communicate back and forth and talk
12 through some of the initial issues and concerns and
13 hear from Tellus and provide feedback on all that
14 and get some both participant webinar opportunities
15 put together and, then, also some provider feedback
16 opportunities.

17 We have a schedule continuing
18 to meet obviously over the summer. So, that's been
19 very helpful. I just want to say thanks to Pam and
20 her team and the Cabinet for allowing us the
21 opportunity to do that.

22 Really, at this point, from
23 our side of things, we're trying to talk to as many
24 EVV providers out there as we can and try to get a
25 sort of mini conference set up so that people that

1 haven't made a decision yet on their EVV provider
2 can get exposed to as many as possible. We're going
3 to have Tellus come to the virtual annual conference
4 and do a session at the KHCA virtual annual
5 conference. So, a lot of touch points on this.

6 We've got kind of a short
7 window to get things put together for January 1 but
8 we're going to do as best we can to make sure
9 everybody is prepared. I know DMS is working hard
10 on that, too.

11 Pam, I don't know if you want
12 to add anything to that but it's been a really good
13 opportunity to get as much information out there as
14 we can at this point and just try to meet that
15 January 1 deadline and really before that because I
16 think the objective was to have people up and
17 running October, November'ish so that there's plenty
18 of lead time.

19 MS. SMITH: The soft go live is
20 end of October, beginning of November and, then, of
21 course, mandatory is January 1. The town hall
22 that's tomorrow is another kind of broad overview
23 and another demo and, then, with each next town
24 hall, they focus on a certain piece of functionality
25 within the system.

1 And, then, we had our first
2 recipient meeting last Friday. We have another one
3 of those I think the 24th I think is the next one of
4 those that we're going to have. It was very well-
5 attended. We had almost 500 in that one. So, we're
6 expecting we'll probably max out the one on the
7 24th, too, but we're working on the next round of
8 updating FAQs and just getting as much information
9 out there as possible.

10 MS. DYER: When is the next one
11 for the participants?

12 MS. SMITH: The 24th and it's
13 the afternoon because we did the first one in the
14 mornings and I think we did this one in the
15 afternoon. I believe it's a 1:00. For some reason,
16 I don't have it on my calendar. I'll have to go
17 back and get it. I can find it and send it out.
18 But, then, the town hall tomorrow I think is in the
19 morning. It's at 11:00.

20 MS. DYER: For some reason I
21 thought it was at 10:00. So, that's good.

22 MS. SMITH: It's 11:00 to 1:00.

23 MS. DYER: Evan, do you get
24 those notices even for the participants? Does
25 Kentucky Home Care Association get those

1 invitations?

2 MR. REINHARDT: Yes, I think we
3 do get the participant ones. Pretty much anything
4 Kelly sends out she sends to everybody. So, we try
5 to pass along as much as we can.

6 MS. DYER: That's great.

7 MS. HUGHES: Kelly is also
8 sending me, Pam, a lot of communication on your
9 all's webinars that I've sent to all the TACs and
10 the MAC members.

11 MS. SMITH: Good. And, then,
12 everything, of course, is posted on the Web. So,
13 we're trying to really - every venue that we have or
14 any outlet we have to send that out, we're trying to
15 do that because I would rather people get too much
16 information than not get the information.

17 MS. DYER: Absolutely. So, if
18 you're not on that ListServ, Pam----

19 MS. SMITH: If you go to the
20 EVV website, so, off of our page, the page
21 particular to EVV, there's a link to sign up to be
22 on the distribution list to get the EVV updates.
23 And, then, we also try to send it out through the
24 one that's associated to Medicaid public comment,
25 too. I know we try to hit all of them.

1 MS. DYER: So, you go to the
2 waiver site. Is that what you said?

3 MS. SMITH: Yes, and, then,
4 there's a link for EVV. Let me know if you can't
5 find it and I can send you a link directly to it,
6 Billie, but it's pretty easy to get to it.

7 MS. DYER: I appreciate it. I
8 think Kristen got it but for some reason I didn't.
9 I have a feeling she listened anyway but we haven't
10 had a chance to discuss it because she's off this
11 week.

12 MR. REINHARDT: And that info
13 is in one of the distributions we sent out. We sent
14 it out this week. It's got the links for the
15 participants and, then, how to subscribe. So, we'll
16 be sending that stuff out, too.

17 MS. SMITH: Oh, and, Billie,
18 it's out there and recorded, too. So, if you wanted
19 to listen to it, it's out there. The recordings are
20 out there.

21 MS. DYER: Okay. That might be
22 good. And I did get your email with all that, Evan,
23 and forwarded it to the people that needed it but
24 just to reiterate that.

25 MR. REINHARDT: Sure. Pam, are

1 you seeing anything from HCBS providers or on the
2 home health side?

3 MS. SMITH: For the most part,
4 I think the traditional providers for the most part
5 are on board and are excited about it. We're
6 working through the pieces about documentation
7 because MWMA and the direct service providers being
8 an MWMA is happening kind of at the same time, but
9 we're trying to look at really the documentation and
10 how that we don't make it burdensome that you're
11 having to do it in both places.

12 So, for the most part, I've
13 heard good comments and really good questions from
14 the home health providers. Participants are
15 struggling a little bit on the PDS side, not so much
16 the participants but their paid caregivers which we
17 knew was going to happen and we were kind of ready
18 for it. So, we're just addressing each question as
19 they come, but we've had some really good
20 suggestions and really good information.

21 It's a tight time line but I
22 really think it's going to be so beneficial to the
23 providers as far as helping with billing and things,
24 too. We're working setting up the edits so that
25 when the claim, it will go through the system, it

1 will go through, and, so, it can warn you if there's
2 something potentially that's going to cause a claim
3 to deny and all of that information. I think it
4 will just facilitate things and make it smoother.

5 MR. REINHARDT: Great.

6 MS. DYER: Susan, Annlyn, any
7 questions?

8 MS. PURDON: You said something
9 about changes in MWMA and EVV happening at the same
10 time for traditional or direct service providers.
11 I'm sorry. I didn't understand what that means.

12 MS. SMITH: So, MWMA, we are
13 implementing the incident report process. We're
14 turning that back on with MWMA. And, then, we're
15 turning on the access for direct service providers
16 and enforcing the documentation within MWMA.

17 It's been in the reg the whole
18 entire time but because there were some struggles
19 with the first time we on-boarded providers, the
20 DSPs into the system, there were some issues. We've
21 worked a lot of those kinks out, MWMA. We've done a
22 lot of work with it. There's a lot of different
23 functionalities. So, now the direct service
24 providers will have the ability to see the plans of
25 care. There's actually a tool where you can see

1 service usage. You can see by provider and by
2 service the last date of service a claim was billed
3 for. You'll be able to see their goals and
4 objectives. You'll be able to enter the direct
5 service provider notes as well as instead of
6 incident reports being on paper, they'll be entered
7 through the system and there's training. I know
8 they were starting to send out their communications
9 I think towards the end of last week about when
10 their trainings are going to be and how to sign up
11 for that.

12 MS. PURDON: Okay. Thank you.

13 MS. DYER: I can see how people
14 that aren't on an EMR, the billing, it appears on
15 the surface, Pam, and you may already have been made
16 aware of this, that for people who are already on an
17 EMR, it could be very duplicative, I think. So,
18 bear with us as we try to interface and do all those
19 kinds of things.

20 MS. SMITH: And that's part of
21 it. We have some providers that are already using
22 EVV systems and we've already had initial
23 discussions with the larger ones I know for sure.
24 Everybody that has let us know, we've set up at
25 least initial phone sessions with them and are

1 setting up further sessions to talk about the
2 integration and how all of that will happen so that
3 all the systems' people from Tellus can talk to the
4 right systems' people from the other vendors.

5 The good thing is Tellus has
6 integrated with I think so far all of them that we
7 know of that we have providers using, they have
8 already integrated with before. So, they have a
9 relationship with that company. So, it hopefully is
10 going to help that to go a little smoother.

11 MS. DYER: So, if we're already
12 on an EMR - I'm not really aware of anybody in the
13 state using an EVV already but I guess there are
14 some - you and Evan may be aware of that. So, if
15 we're already on an EMR and we need to talk to you
16 directly, you're willing to set up a one-on-one with
17 us. Is that what I'm hearing?

18 MS. SMITH: Yes. You can reach
19 out and we can talk about how that would integrate
20 with the system.

21 MS. DYER: Okay. Susan,
22 Annlyn, Evan, anybody else on EVV?

23 MR. REINHARDT: That's
24 everything from my end.

25 MS. DYER: So, there's no hope

1 of any further push-out? I mean, I've been having
2 that question this morning because we've been
3 talking about EVV here.

4 MR. REINHARDT: I know there
5 was some discussion of that at the federal level. I
6 think all the attention has been focused on sort of
7 another round of stimulus and how that is going to
8 work. So, I haven't heard anything further but I'll
9 check back in and see if there's been any more
10 discussion on that.

11 MS. DYER: Okay. All right.
12 Well, Sharley, I guess we don't have to request the
13 meeting in August, right, or do we have to request
14 that meeting in August because it will be by Zoom?

15 MS. HUGHES: Yes. According to
16 the Governor's Office direction, all currently-
17 scheduled meetings were to be in person. So, we
18 have to cancel those and, then, do a special-called
19 meeting via Zoom.

20 MS. DYER: Okay. I appreciate
21 all of you being on. I know I'm speaking for Evan,
22 Susan and Annlyn, too. We really appreciate all
23 of you being on. It's very helpful, I think, this
24 extra meeting. This has been very good to bring
25 together some things that we weren't clear on. Evan

1 has been working really hard with all of you and
2 many of us are trying to work hard with people to
3 make things happen and be a part of a solution with
4 anything that we're doing and advocate for different
5 things.

6 So, we'll see in August how
7 it's going and see if we need to continue monthly
8 meetings. As we've said, we've done that before.
9 So, we'll put in that request.

10 Lee, I see you're back on.
11 Did you have anything else to add?

12 MS. GUICE: I did not. I've
13 been listening the whole time.

14 MS. DYER: You appeared. So, I
15 thought you might have something else to say.

16 MS. GUICE: No. I just wanted
17 to say stay safe and stay healthy.

18 MS. DYER: And that's our
19 message to all of you. Thank you. This has been
20 quite a good turnout on this call. Also for Home
21 Health TAC meetings, this seems to be a very
22 effective means of a meeting and very much more
23 actually efficient overall. It's nice to come in
24 person sometimes, too, but thank goodness, I'm
25 trying to be thankful for Zoom.

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MS. HUGHES: We might be doing
them via Zoom at least to the end of the year.

MS. DYER: Well, I wouldn't
doubt it if it's not longer than that, too. Thank
you, Sharley. I appreciate it.

MEETING ADJOURNED